

From: <rmde***@centralbank.co.in>

Date: Thu, Aug 7, 2014 at 1:01 PM

Subject: FEEDBACK ABOUT SERVICES OF AGARWAL PACKERS & MOVERS LTD.

To: delhidelivery@agarwalpackers.com

Cc: gadde***@centralbank.co.in

RO(South)/GAD/2014-15/

August 7, 2014

**M/s. Agarwal Packers & Movers Ltd.
New Delhi.**

Reg.: FEEDBACK ABOUT SERVICES OF AGARWAL PACKERS & MOVERS LTD.

In the above context, I wish to inform you that I recently moved my household goods from Indore to Delhi. The delivery procedure at Delhi was smooth for which credit goes to the excellent work done by Sidheshwar Jha, Shifting Assistant(East Zone) of your company with whom i was in touch throughout.

I am happy for the valuable follow up information given by Shri Jha on time and his Coordination efforts on date of delivery.

Shri Sidheshwar has really impressed me with his professionalism. As a result does not only ensured **customer satisfaction but "customer delight"**. Customer delight is something all people in the service industry are striving for and he has achieved it.

Thanks to **AGARWAL PACKERS & MOVERS LTD.**

**(M.K. Gaind)
Senior Regional Manager**