

From: **Sankalp Mishra** <sankal****shra@idbi.co.in>

Date: Thu, Aug 7, 2014 at 4:29 PM

Subject: RE: Appreciation mail

To: Delhi Delivery <delhidelivery@agarwalpackers.com>

I have a received my household goods in time (within 48 Hours) however the delivery of my car took way more than promised time i.e. 11 days however I was told that maximum delivery time would be 7 days. When I enquired about my car status on 7th day of pick up, one of your executive Sh. Sachin Dixit apprised me the status of car being stuck at Jaipur warehouse. Here I would like to appreciate the follow up and efforts put in by Sh. Sachin Dixit and he kept me apprised with the status of my car on daily basis till the point of delivery. I would rate the services of Agarwal Packers and Movers Ltd above satisfactory and feedback for the executive (Sh. Sachin Dixit) is excellent.

Regards,

Sankalp Mishra

Manager – TF

Udaipur