

From: **Antony Prasanna** <antony.prasanna@powergrid.in>
Date: Fri, Aug 8, 2014 at 1:58 AM
Subject: RE: For your precious appreciation
To: Delhi Delivery <delhidelivery@agarwalpackers.com>

Hi,

This is Antony Prasanna. I have contacted Agarwal Packers & movers to shift my two wheeler from Gurgaon to Bangalore. During the transit, I was in need of constant follow up so that I shall know the status of the transit. In the process, I got in touch with Shri. Suresh, who helped me lot in the process. He kept in track of the transit, updated me constantly, requested the concern for faster delivery and ensured prompt delivery (though the shipment was delivered bit late).

Further, Sh. Suresh was kind to the customer, well communicable, friendly and accessible.

Thanks Suresh.

Regards,
Antony Prasanna,
Engineer,
Power Grid Corporation of India Limited,
Gurgaon.