From: Pai, UN ( यू. एन. पाई ) <<u>unpai@indianoil.in</u>>

Date: Mon, May 25, 2015 at 3:47 PM

Subject: Thank you note - Feedback Mail - FBD002773 To: Faridabad Apml < faridabad@agarwalpackers.com>

Cc: Shifting Assistant < shifting.assistant@agarwalpackers.com>

M/s Agarwal Packer and Movers Ltd., Faridabad, Haryana,

Dear Pandayji,

Just a short note to thank you all for the help and support extended to me and my family while shifting our household goods and car from Faridabad to Thane/Mumbai in April 2015.

Your employees particularly Mr. Gyanendra Tripathi and your good self were extremely cordial and helpful besides being prompt in replying to all my queries.

Shifting Assistant Ms Yashna Kharbanda based in Delhi was also very helpful and kept me updated on the arrival dates of my above goods and car.

Thank you once again for the fine packing, loading, transportation and unpacking services rendered by your team which helped us complete the transfer formalities of our household goods and car smoothly without a hitch.

Best regards,

U. N. Pai Senior Manager (Lube Operations), Indian Oil Corporation Ltd., Marketing Division, Head Office, Indian Oil Bhavan, Ali Yavar Jung Marg, Bandra East, Mumbai 400 051.