

## **MUMBAI TO JAMAICA**

From: Satish lyer <satxx@hotmail.com> Date: Wed, Mar 2, 2016 at 5:15 PM

Subject: Re: International relocation from Mumbai to Jamaica.

To: InternationalMumbai <international\_mumbai@agarwalpackers.com> Cc: Kumar Mukesh <kumar.mukesh@agarwalpackers.com>, Ketki Iyer

<ket\_iyer@hotmail.com>, Ankush Kadlak <ankush.kadlak@agarwalpackers.com>, Janhvi

Kambli < janhvi.kambli@agarwalpackers.com>

Hi

We are happy with agarwal for the assist nave provided and yes will definitely use again. One feedback not so good on DHL front though was they never told me that if I clear the consignment then I would have to collect the cargo myself andtake home. It was only when I gave them a sounding that I have paid door to door and this won't fit my car did they oblige, else 9 boxes to carry from customs to home would have been painful for me alone. I had asked them to clear it first but seeing their tardiness here went to clear myself so they can deliver. Even then they didn't tell me.

So again tardiness from them and not you. The way India moved till here even my wife was very impressed and happy.

Regards Satish Iyer