

BANGALORE TO PHOENIX, AZ (USA)

From:Deric Joseph < Deric. Joseph@symphonyteleca.com >

Date: Fri, May 8, 2015 at 11:56 PM Subject: RE: Online payment

 $To: International\ Bangalore < international_bangalore@agarwalpackers.com >$

 $\label{lem:cc:def} \textbf{Cc: "abhishekrajsingh@agarwalpackers.com"} < abhishekrajsingh@agarwalpackers.com>,$

"pankaj.pandit@agarwalpackers.com" < pankaj.pandit@agarwalpackers.com >

Hi Priya,

Just wanted to keep you informed that my packages are delivered, I will check once I get back home. I spoke to DHL and they waived off the duty charges since it was used house hold goods, they mentioned they were not aware of it and charged 6% duty + taxes on the value declared. Thanks a lot for your help and I must say that it was a pleasure doing business with your company and it was one of the best services I have received for my domestic and international shipment.

Thanks! Deric