

From: **RJR** <rjr@sagemetals.co.in>
Date: Wed, Nov 19, 2014 at 6:44 PM
Subject: RE: FEEDBACK FOR YOUR CONSIGNMENT NO-NDLH009356
To: Shifting Assistant <shifting.assistant@agarwalpackers.com>

Dear Mr Sachin Dixit,

Thank you for your mail. Over all we are very happy with the services of M/s Agarwal Packers and Movers.

The total items numbering 88 were received with minor damages. However we would like to bring the following to your notice:

1 The Seal number while loading at New Delhi on Sunday the 09th Nov was 012383.

However the seal number while unloading at Chennai on Wednesday the 19th Nov. was different

(015143). This was telephonically informed to Mr Prateek Bansal who coordinated all our shifting arrangements at New Delhi.

2. We had sent about 15 plants (saplings) packed in polythene bags. None of these was received by us in Chennai . We were assured while loading, that plants could be sent through poly bags.

We would have been happier if we could also have received the lost plants in good condition.

We would like to thank for your services provided. We request you to send the original invoice at the earliest.

With regards

RJ Rammohan / R Dharini