

NEW DELHI TO SWEDEN

From: Mukherjee Aubhro <Mukherjee.Aubhro@bcg.com>
Date: Tue, Jul 7, 2015 at 6:17 PM
Subject: RE: Quote1336,B Movement of household goods from New Delhi to Stockholm,Sweden
To: Ritu Wadhera <international_delhi@agarwalpackers.com>

Hi Ritu,

Sorry for not getting back earlier as I was travelling.

I have had a smooth & wonderful experience dealing with you and & your organisation. You understood my requirements very well & deployed the people & resources accordingly to make the transfer a smooth process. In spite of changes in my plans in the middle(change in flight dates) there was no visible delay in the moving of goods.

The personnel who came to my residence to pack the goods were competent & skillful. They interacted cordially & patiently with me & my wife and made sure they understood our instructions.

The goods arrived here in good condition & except for some minor damage, I have nothing to complain about! I will definitely use your services again if needed in the future & recommend you to friends and family.

Do let me know if I can convey my satisfaction to any of your Managers or feel free to forward this mail to them.

I wish you a successful career & hope we get to do business again!

Aubhro Mukherjee
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