

From: "Meghan Naik" <meghan@traveltorque.co>
Date: 14/02/2015 5:29 PM
Subject: Letter of Recommendation & Request
To: "Chandigarh Apml" <chandigarh@agarwalpackers.com>, "Bijender Soni" <bijender.soni@agarwalpackers.com>
Cc: "Sharad Sharma" <sharad@traveltorque.co>

Hi,

At **Travel Torque**, we take pride in our professionalism and commitment in providing a complete riding experience to our clients. Our clients are people in key positions of responsibility not just to their families but also in their professions and in the society at large. We are known to be a reliable and a safe motorcycle tour operator in India.

It is my pleasure to inform you about our experience of shipping motorcycles with **Agarwal Packers & Movers LTD**. For our first tour of 2015, we approached Agarwal Packers but we ran into some issues in meeting our needs.

However, **Mr. Ishwar Agarwal** and his **Team** at the Chandigarh office of your esteemed company came to our help. They ensured a quality of service that we have never seen before in the transportation industry. We have shipped with Agarwal Packers previously for our professional and personal requirements and have recommended it to our friends.

But, we were completely surprised by the level of efficiency, effort and dedication to the task at hand within stipulated time as displayed by **Mr. Ishwar Agarwal** and his entire **Team** - including **Bijender Soni, Atul Goyal, Vinod Kumar, Lalchand and Ramniwas** was simply, "**Exemplary and Astounding**".

Hence, we sincerely request the **CMD, of Agarwal Packers & Movers Ltd**. Sir, If it may be possible, we need Mr. Ishwar Agarwal to be personally present and oversee two of our consignments that will be shipped later this month from Verna, Goa to Delhi & Chandigarh. **We will bear the expenses** of his Airfare, To and From New Delhi to Goa for the same.

We are a startup company, but we have gained immense goodwill in a short period of 3 years amongst the various motorcycle clubs in the country. Ensuring excellence in our shipments would greatly help us establish ourselves in our market space as a leader in facilitating motorcycle shipments for our Superbike/Harley-Davidson Clients apart from creating and conducting world-class motorcycle tours across the length and breadth of our country.

We **humbly request** you to approve this request and we look forward to future associations with the best company in the transport business in India.

Warm Regards,
Meghan Naik
(Head Of Operations)