From: < Kapil.Bindal@maruti.co.in> Date: Tue, Aug 12, 2014 at 2:44 PM

Subject: Apprecation mail - Agarwal Packers and Movers Ltd.

To: delhidelivery@agarwalpackers.com

Dear Mr Sachin,

I must appreciate the follow up and caring done by you for your customer. The kind of follow up done by you for making arrangement of my luggage on time and creating pressure on transporter is really appreciable.

Though my luggage was delayed by 1 day but your timely follow up and updation to me is really appreciable. The employees like you is really asset for company.

Pls keep it up!!

Thanks & Regards

## Kapil Bindal

Maruti Suzuki India Ltd, Gurgaon.