

From: **Gupta, Arunima** <[Arunima.Gupta@morganstanley.com](mailto:Arunima.Gupta@morganstanley.com)>

Date: Wed, Aug 6, 2014 at 7:22 PM

Subject: RE: FOR YOUR PRECIOUS FEEDBACK MAIL

To: Delhi Delivery <[delhidelivery@agarwalpackers.com](mailto:delhidelivery@agarwalpackers.com)>

Here is a quick summary of my experience, the positives (+) and negatives (-):

The team in Bangalore was very punctual and prompt

The goods were packed well in time

There was constant communication from Mr. Suresh Arya Imsa about the quality and experience, which is appreciated

The goods couldn't be unloaded on Sat. 02 August as the labour reached at 4:30pm though the vehicle and local supervisor had reached at 11:00am

This goods were finally unloaded on Sunday 03 Aug. and that delayed the whole settling in process

Some suggestions:

The content of the box should be put on the box so that it can be opened systematically

Regards,  
Arunima