

Capt. **N S MOHAN RAM**, VSM.I.N. (Retd.), F.N.A.E.,
Advisor

TVS Motor Company Limited

Post Box No. 4,
Harita,
Hosur - 635 109.

Tel. : +91 (4344) 276780-84
Dir. : +91 (4344) 276875
Fax : +91 (4344) 277318
E-mail : capt.mohanram@tvsmotor.co.in

18th March, 2010

To

Mr. Rajesh Agarwal,
AGARWAL Packers and Movers,
R.O 21, I Floor, Shivaji Marg,
Nazafgarh Road, New Delhi 15, 110015

Dear Mr. Agarwal,

I am writing this letter to you to convey my appreciation for the prompt service and efficiency shown by your company in transporting household furniture from New Delhi to my residence in Bangalore.

The furniture arrived in good condition and on time. I was particularly impressed by the courtesy and customer friendly attitude of your staff.

I am sure your company is poised for a great future in view of the quality of service and customer focus. Allow me to wish you all the best in your efforts.

Yours sincerely,



(Captain N.S.Mohan Ram)