

China to Delhi

From: Dhiren Banerjei [mailto:dnvbanerjei@gmail.com]

Sent: 10 March 2014 11:42

To: Sunita Rawat; Jack Chen, Jun Cc: dhiren.banerjei@niituniversity.in

Subject: Re: Regarding your consignment from China to Delhi, India

Dear Sunita, Jack

I appreciated the fact that my cargo arrived at my house intact and all the goods were there.

I feel that your companies takes care of the customers queries and requests very well.

Both the companies handled my cargo very carefully and everything arrived very safe at the destination.

Both of you, Jack and Sunita, are an excellent coordinators and liaisons between your firms and the customer.

Do keep up the good work. Well done.

I do feel that the duration of transit could be reduced or I could have been informed that it would take 2 months for the cargo to arrive.

This does create some confusion and anxiety since we had expected that we would have the good with us in 40 days as I had been told in Shanghai.

All the same I would use and recommend your companies to my associates as you have done a good job.

Thank you

Warm Regards

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