

## Pune to Malaysia

From: Leju K [mailto:newleju@gmail.com] Sent: Monday, January 13, 2014 10:43 PM

To: Laxmi Thakwani

**Subject: Re: International Moving** 

Hi Laxmi,

Thanks for requesting feedback. This is a very positive step taken from your organisation and I appreciate it. Here is my feedback

- 1. The overall process was very smooth. Once I put in the initial query, the survey was conducted retry quickly, and efficiently, and I felt that of all the vendors I met, your surveyor was closest to making a good estimate
- 2. the packers were very efficient, and very cooperative and polite.
- 3. Mr Mukesh was very prompt in providing support when I complained about the delay in the submission of the forms
- 4. Delivery was made on the same date as was given by Mr Mukesh.

I Will definitely recommend to my friends and relatives to use services of Agarwal packers.

Thanks for asking, Leju