

M/s Agarwal Pakcers & Movers  
21, Shivaji Marg, (1st Floor,  
Nazafgarh Road, New Campa Cola Factory  
New Delhi.

April 28, 2008

Sir,

I wish to bring it to your notice about the valuable service that your company and your officials especially Mr. V.K. Vyas is providing. When I shifted my household goods from Hyderabad to New Delhi, my goods arrived in flat 3 days to my surprise. Despite the days being holidays in connection with the Holi festival, Mr. Vyas arranged to bring in labourers to unpack the material.

The dedication and commitment to customer service by Shri Vyas is highly appreciated.

I have a suggestion to make that Agarwal Packers should retain enough number of labourers in their own fold so that all the packing and unpacking could be promptly completed by the company itself with relying on contract labour.

Thank you,

Yours sincerely,

  
(R. Gandhi)

56, RBI Senior Officers' Flats  
Rabindra Nagar  
New Delhi - 110 003