

MUMBAI TO DUBAI

From: Basu Krishnan <basu.krishnan@gmail.com>

Date: Thu, Dec 31, 2015 at 2:23 PM

Subject: Re: International Relocation from Navi Mumbai to Dubai

To: Janhvi Kambli <janhvi.kambli@agarwalpackers.com>

Cc: Kumar Mukesh <kumar.mukesh@agarwalpackers.com>, InternationalMumbai

<international_mumbai@agarwalpackers.com>

Dear Agarwal Team,

I am writing this feedback with pleasure and satisfaction of the good job you have done in moving my shipment from Mumbai to Dubai.

From the time I called first the Agarwal team in Mumbai, they have taken the ownership. The Manager, Mr. Ankush, visited my house and surveyed and gave us a sense of satisfaction, and advised us. The quote provided to me was very competent and reasonable. Followed by this, as per my requirement, they scheduled the task and accommodated as per my convenient time. The team was ready to come during week ends as per my requirements. During packing, the team did a good job including effective packaging of my key items safely. They could complete the task within the day as per my requirement. All the customs clearance was done by Agarwal and I had to do nothing other than giving my papers. The shipment arrived in Dubai and Agarwal's counterpart contacted and completed all the formalities and shipment arrived to my residence. The local team here too did a great job unpacking and cleaned up everything as requested.

Overall, I am very much satisfied with Agarwal's services and I strongly recommend to anyone who requires international shipment.

Thanks, Dr. Basu Krishnan. Dubai.