



AGARWAL
movers GROUP
Insignia of Assurance

Kolkata to Malaysia

From: Debarun Dutta [mailto:debarun.dutta@gmail.com]
Sent: Monday, September 30, 2013 11:44 AM
To: Neha
Cc: Debarun Dutta; Ashok Kumar Nayak
Subject: Re: Feedback: EXTREMELY URGENT

Dear Madam,

Thanks for your email. Here is my feedback. The services provided by your packers to me in India were very good. I found Mr. Joydeep Dutta to be a very gentle & helpful man who deserves to be appreciated. However, the delay in over a month to my shipment, inflicted serious problems/damages to us & we got no help/support from you during this period. I have seen photos of the wooden casing containing my goods when it arrived at Port Klang and found that the casing was broken from middle. We have found that some of our glass/etc. goods are broken/damaged and we are yet to check the conditions of our other glass, etc. items. If minor damages then we will accept but if we find major damages then we will email you pictures for the insurance claim. You counterpart (Pioneer movers) I found to be very good & decent. Thank you very much for your support.

Yours Sincerely,
Debarun Dutta.