

From: **Sengupta, Jayat** <jayat.sengupta@se1.bp.com>
Date: Sat, Mar 28, 2015 at 10:13 AM
Subject: RE: Feedback of your Consignment -TNSK000203
To: Shifting Assistant <shifting.assistant@agarwalpackers.com>

Hi

This is my first time transfer, so I was very much worried about the shifting of my household stuffs. But when the personnel from your team have reached they were like very well programmed machine. Within two hours they completed the packing of all the items properly and with my complete satisfaction. All my worries vanished within these 2 hrs.

Then as committed within 2 days my household articles reached the destination and within 2 hours these items were unpacked. I have received each and every item without even a single scratch.

I was astonished by the service level you have provided to me and I am very satisfied with the service.

I would only like to highlight one small thing that the vehicle with my articles reached my place at 6.00 am in the morning but I had to wait till 11 for unpacking to start. This is just a small feedback so that you can take your service level to skyhigh.

Thank you

Thanks & Regards
Jayat Sengupta
Area Manager