

From: **Deric Joseph** <Deric.Joseph@symphonyteleca.com>

Date: Fri, May 8, 2015 at 11:56 PM

Subject: RE: Online payment

To: International Bangalore <international_bangalore@agarwalpackers.com>

Cc: "abhishekrajsingh@agarwalpackers.com" <abhishekrajsingh@agarwalpackers.com>,

"pankaj.pandit@agarwalpackers.com" <pankaj.pandit@agarwalpackers.com>

Hi Priya,

Just wanted to keep you informed that my packages are delivered, I will check once I get back home. I spoke to DHL and they waived off the duty charges since it was used house hold goods, they mentioned they were not aware of it and charged 6% duty + taxes on the value declared.

Thanks a lot for your help and I must say that it was a pleasure doing business with your company and it was one of the best services I have received for my domestic and international shipment.

Thanks!

Deric