From: "K Chandrasekharan (Consultant)" <<u>chandrasekharan.k@consultant.volvo.com</u>> Date: 5 April 2018 at 1:02:21 PM IST To: Ramesh Agarwal <<u>ramesh.agarwal@agarwalpackers.com</u>> Cc: ISHWAR LAMBA <<u>ishwar.lamba@agarwalpackers.com</u>>, CENTRALIZED DELIVERY <<u>centralized.delivery@agarwalpackers.com</u>>, APM EAST DELHI <<u>apm_eastdelhi@agarwalpackers.com</u>> Subject: RE: C/N No CGGNUPB 088595 dt 20.03.2018 Ghaziabad to Palkhad

Dear Rameshji,

Hope you are keeping fine.

This K Chandrasekharan, Ex- GM of Tata Motors and now with Volvo:

We met last time in the meeting at PHD Chamber of Commerce and Industry WITH My MD Mr KAMAL BALI : Both of you were key note speakers :

We have been promoting Agarwal Packers and Movers for all the movements of house hold items of staff movement from Bangalore to Delhi and Delhi to Bangalore and also other locations.

Recently, I had sent a consignment of house hold items through your transport from Indirapuram to Palakkad vide consignment note No. CGGNUPB 088595 dt 20.03.2018 :

The packing was done under the supervision of Mr Ali Raja one of your old Supervisor:

He has done an very Good job of Packing under his leadership in a very professional Manner – sophisticated items like : LED, Refrigerator, Washing Machine etc were packed with Wooden Crating, with special instructions of your APM East Mr Ishwar Agarwal.

Mr Ishwar Agarwal, APM East Very Supportive and Co operative and during the transhipment of last 12 days from Ghaziabad to Palakkad, whenever I used to call him, he will try his best to find out and report the status of the consignment.

Finally your Manager at Coimbatore - Mr Ishwar Lamba – is an Excellent Manager, who can converse both in Tamil, Malayalam and of course in Hindi & English. He has done a wonderful job of sending the items immediately on receipt of the Truck at Coimbatore i.e. 3rd April, taking special care to have the material transported in a small vehicle to Palakkad on 4th April morning itself and my Very Old Aged Mother did not have to suffer even for a day with out the Refrigerator to keep her medicine.

As a whole Congrats to you to keep Good Leaders :

Once again thanks a lot to you, Rameshji, for your support as well.

With best regards

K Chandrasekharan General Manager Volvo Group India New Delhi