From: vaibhav gupta <<u>vaibhav@guptas.in</u>> Date: March 28, 2015 at 5:32:06 AM GMT+5:30 To: Ramesh Agarwal <<u>ramesh.agarwal@agarwalpackers.com</u>> Cc: Chander Bhushan CC HEAD <<u>cchead@agarwalpackers.com</u>>, jjohn@agarwalpackers.com Subject: Excellent service - Agarwal Packers & Movers

Dear Mr Ramesh Agarwal, Chairman Cum Managing Worker

CC: Shri Jinu John, Operations Head Shri CB Singh, Customer Care Head

At the outset let me congratulate you, Mr Ramesh Agarwal, on leading a team of highly professional staff which has on every occasion provided me with excellent, flawless and memorable experience. The positive and warm approach and the understanding of the requirements makes every relocation of my house hold goods a very pleasurable and memorable experience.

Shri Jinu John and Shri CB Singh deserve special compliments for making all the necessary arrangements in a very swift, efficient and excellent manner. These days one seldom comes across professionals like them and they are the true representatives of "Brand Agarwal Packers & Movers"!!.

I must admit that all the above is a reflection of dynamism, warmth, vision that you possess Mr Ramesh Agarwal. Your attitude of never being satisfied by your achievement and therefore continuously raising the benchmarks, so as to strive for better and better results, is highly commendable! It is the true reflection of your defence background.

Hats off to the Team Agarwal Packers & Movers which is the epitome of relocation and transportation.

Warm regards,

Commander Vaibhav Gupta Indian Navy New Delhi