

Dubai to Mumbai

From: K.Chauhan@axisbank.com [mailto:K.Chauhan@axisbank.com]
Sent: Wednesday, December 05, 2012 11:02 AM
To: laxmi.thakwani@agarwalpackers.com
Cc: Namisha K Chauhan
Subject: RE: Shipment from Dubai to Mumbai
Importance: High

Dear Laxmi,

My overall experience with M/S Agarwal Movers and Packers have been good. Few things which need appreciation are as under:

- 1) Service delivery completed within promised timelines.
- 2) Service quality was good with delivery of all the goods in good condition.
- 3) Staff interaction and personal attention bestowed during the movement of goods was commendable.
- 4) Price competitiveness.

Few things which need some attention:

- 1) Description of goods in each package need to be more detailed for orderly segregation at destination.
- 2) Packages with fragile items should be marked with the highlighters.
- 3) Contact person at Overseas location should guide the customer about custom duty incidence and other charges at the destination port.

Thanks a lot for your support in helping me complete the movement of goods so smoothly and look forward to engage your services in future also in case so required.

Regards,

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