



सत्यमेव जयते

भारत सरकार / GOVERNMENT OF INDIA

रेल मंत्रालय / Ministry of Railways

दक्षिण रेलवे / Southern Railway

Shubhranshu, IRSME

मंडल रेल प्रबंधक

Divisional Railway Manager

मंडल मुख्यालय / Divisional HQ

सेलम मंडल / Salem Division

सेलम / Salem - 636 005.

दि./Dated 3/2/15 -

M/S Agarwal Packers and Movers Ltd.

New Delhi.

Dear Sir,

Sub: My experience with Agarwal Packers and Movers.

I write to express my deep appreciation for the services rendered by your company. I used the packing and moving service of your company, including moving a car from New Delhi to Salem in January, 2015. Right from my enquiry on your website to the survey of my household stuff then packing and transportation was a smooth operation.

The surveyor, ???, who came to my house in New Delhi was extremely professional and laid all our fears to rest. I was still apprehensive since I had never used the services of a Packer and Mover earlier. My fears were laid to rest when the packing team landed. I must say that our stuff had a lot of delicate things like crockery and showpiece. The packing was done with utmost care as if each one of your staff was packing his own belongings.

The transportation was done in less than six days and everything reached intact. The lorry was sealed at New Delhi in my presence and opened again at Salem in my presence. The documentation was hassle-free and transparent. The car too reached a few days later totally safe and unscratched.

I want to place on record my special appreciation for your Shifting Assistant, Sachin Dixit, who constantly kept us updated with the location of the lorry and the car. This helped us sleep easy during the period my stuff was in transit. Sachin was not only extra helpful, he was always very polite and friendly that put us at ease.

I strongly recommend Agarwal Packers and Movers to anyone, who appreciates value for money and loves his precious belongings. Household goods are valuable beyond money and Agarwal Packers and Movers understand it well.

Yours sincerely,

(Shubhranshu)