

From: <SomaMatu@eaton.com>
Date: Thu, Jul 31, 2014 at 6:13 PM
Subject: RE: For your appreciation letter
To: delhidelivery@agarwalpackers.com

Dear Suresh Arya,

I have received my luggage on Tuesday 29th July 2014. I am still setting up my luggage. I am really happy with the service provided by you since I could not find any flaw or damage so far in the luggage that has been delivered. I really appreciate the kind of experience that your boys have. I could see some skills in packing luggage at Bangalore and delivering the luggage at Pune. Everyone has done great job without much supervision.

I would definitely get back to you if I found anything wrong. But no complaints yet and I am grateful to get this kind of service.

Thanks

Soma.