

From: **uk baranwal** <uk.baranwal@viraj.com>
Date: Sat, Aug 2, 2014 at 2:41 PM
Subject: RE: For your precious appreciation
To: Delhi Delivery <delhidelivery@agarwalpackers.com>

Dear Suresh Aryaji,

I am really thankful to you for getting me the correct and specific information to me regarding my car's whereabouts. I talked to Mr. Pashupati ji of your Mumbai office And he informed me that the car has already reached Mumbai & would be delivered at Boisar either today evening or tomorrow morning.

This is what helps one Group to earn the name of repute.

Otherwise I had talked to various persons in your group, but no body seemed to me to be serious except you, most of the time they were casual in reply. I was getting tense but your good self came to my rescue. Thanks to you & Agarwal Group to have a dedicated employee like you, whom your senior can trust for the concern you have shown to one of your customers.

Regards,

UK Baranwal